

SAMPLE MAINTENANCE CONTRACT

We strive to provide the best possible overall software to our customers. To achieve the optimal balance of robust and feature filled software with excellent support and reasonable prices we have chosen to offer 2 levels of product maintenance. Our standard level which comes with the software offers free technical support by e-mail and paid upgrades. Recognizing that there are organizations which would prefer to always have the most current software, and also prefer to speak on the phone about software questions, we also offer paid product maintenance. It is available at the time of license or upgrade and for 30 days thereafter. The benefits are simple:

1. TELEPHONE SUPPORT, TOLL FREE NUMBER PROVIDED
2. ALL UPGRADES ARE FREE OF CHARGE
3. UNLIMITED REPLACEMENTS BY E-MAIL OR ON CD
4. AUTOMATIC NOTIFICATION WHEN AN APPLICABLE UPDATE IS AVAILABLE

The following sample Maintenance Contract describes in detail what is provided at a cost of just 15% of the license fee. The software listed is for illustration only, you can choose to include anywhere from a single program to all the software licensed to your firm at all of your sites.

READY FOR COMPLETE PRODUCT PROTECTION?

E-MAIL SUPPORT@GEOSYSTEMSOFTWARE.COM OR CALL 970-223-8788 EXT. 111

www.GEOSYSTEMSOFTWARE.COM/MC

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MAINTENANCE CONTRACT

Parties

This agreement is between Von Gunten Engineering Software, Inc. located in Fort Collins, Colorado and Citywide Consulting Co located in Mayberry, Colorado.

Term

This agreement becomes effective on Jan 1, 2010 and runs for a period of 2 years.

Coverage

The software covered under this agreement is (are) the GEOSYSTEM
LabSuite LD5 Shear CBR Consolidation

Services Included

This contract is for comprehensive software maintenance. If there is a question about or problem with the covered software call the toll-free number 800.000.0000. New releases of the software will be provided automatically, free of charge. Notification when updates are posted will be automatically sent. Includes unlimited replacement software by e-mail and CD.

Fees

The annual fee for the maintenance contract is calculated as 15% of the license fee for each package or program covered as posted on our website at the time the contract is effective. The annual cost of this contract is \$690.

By
Von Gunten Engineering Software, Inc.
Fort Collins, Colorado

By
(No signature by the second party is required.
Payment of the Fees implies acceptance of the
agreement.)

(SAMPLE CONTRACT ONLY)

Michael W. Von Gunten
President
Date: May 28, 2010